

Mission, Vision, & Values

MISSION

To touch lives with hope, healing, comfort and care.

VISION

Together, we will be the provider and employer of choice in the communities we serve.

We will accomplish this through:

- Provision of statistically superior care
- Achievement of high satisfaction levels
- Greater market share presence in the communities we serve
- Sound financial performance

VALUES

COMPASSION

- Respond to our patient's needs with compassion and tenderness
- Make customers and their needs a primary focus of our action
- Develop and sustain productive customer relationships
- Seek first to understand rather than to be understood

ATTITUDE

- Display a caring and courteous attitude under all circumstances
- Seek opportunities to work with each other to achieve our goals
- Celebrate individual and team accomplishments

RESPECT

- Uphold the dignity of every individual
- See and listen through the eyes and ears of others
- Embrace a culturally diverse work environment
- Take responsibility for all your actions

EXCELLENCE

- Exceed the needs and expectations of those we serve
- Assume responsibility and accountability for successfully completing assignments
- Self-impose standards of excellence rather than having standards be imposed

